

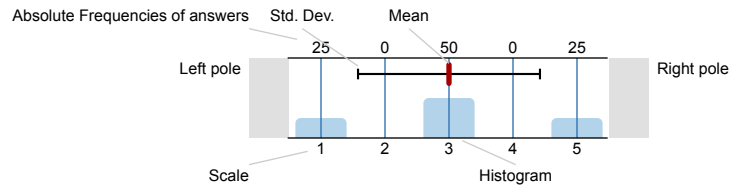
# Fall '13 Student Survey Overall Report

No. of responses = 2838

## Survey Results

### Legend

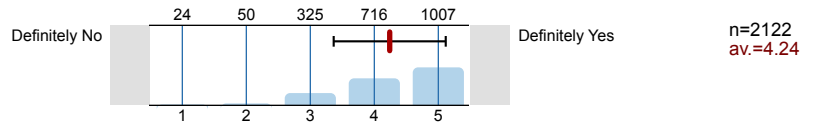
Question text



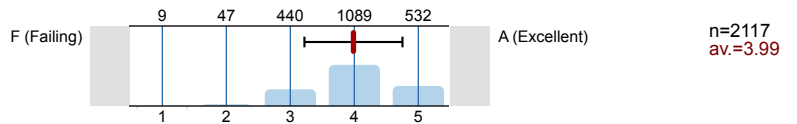
n=No. of responses  
av.=Mean  
ab.=Abstention

### 3. Overall Satisfaction

3.1) Would you recommend PCC to friends or family members who wanted to further their education?

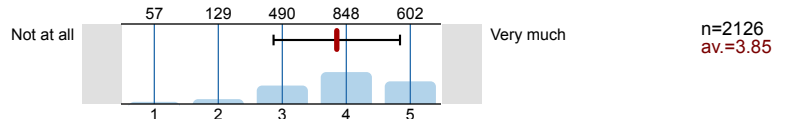


3.2) On a scale from F (Failing) to A (Excellent), grade how well you think your studies at PCC are preparing you for your educational goals.

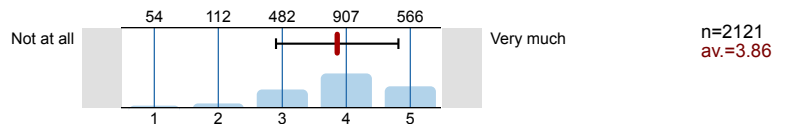


### 4. How much of the following has been improved through your educational experience at PCC?

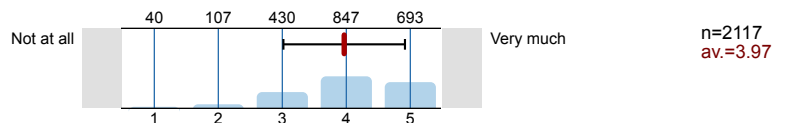
4.1) Ability to read and comprehend written material



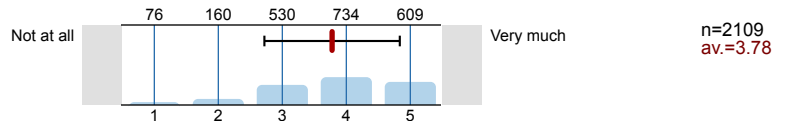
4.2) Ability to write in a clear and organized manner



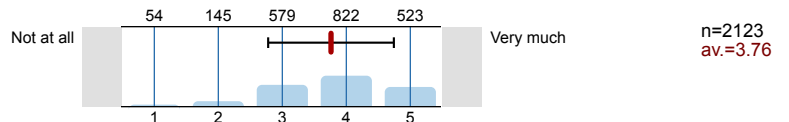
4.3) Ability to listen actively and critically to others' comments



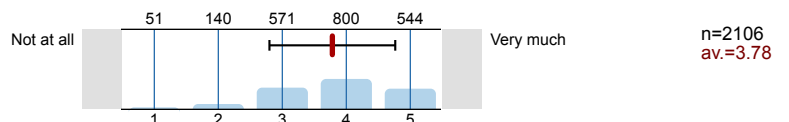
4.4) Ability to communicate through speech, writing, music, art, and/or performance



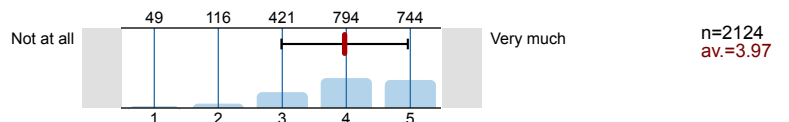
4.5) Ability to identify and analyze real or potential problems

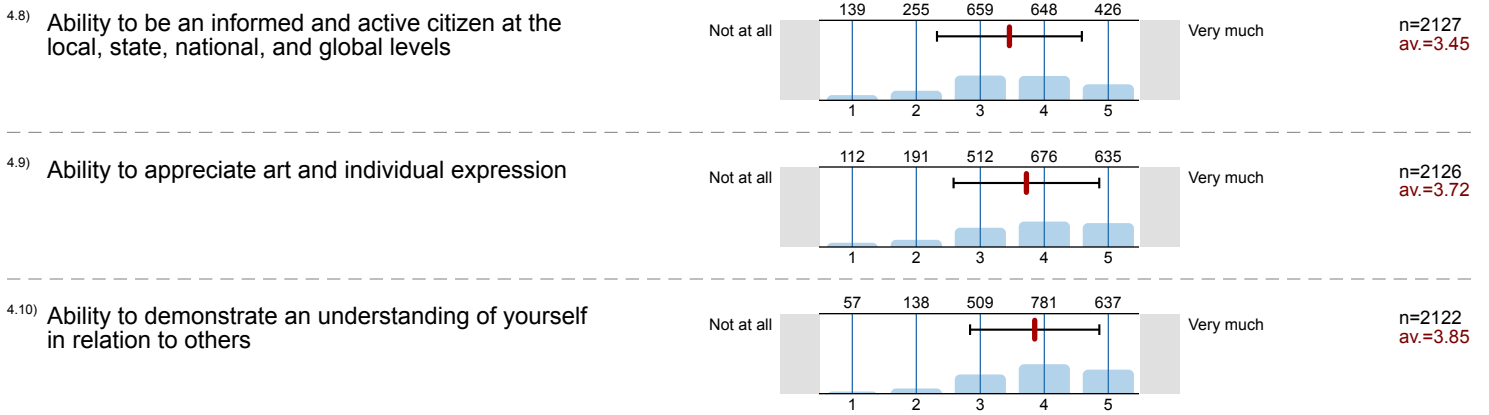


4.6) Ability to conduct research and present findings ethically and effectively

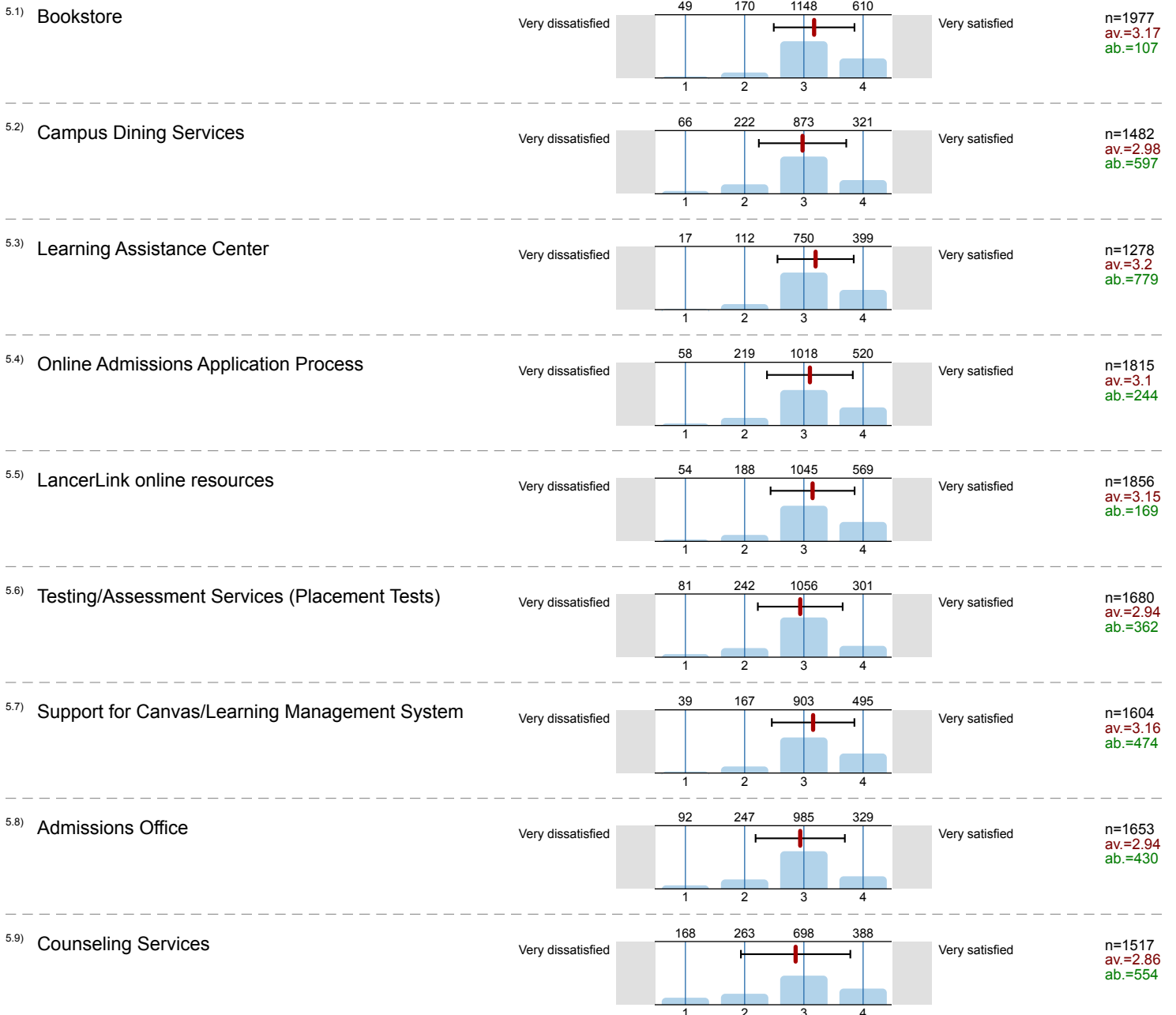


4.7) Ability to understand the beliefs opinions, and values of other people and cultures



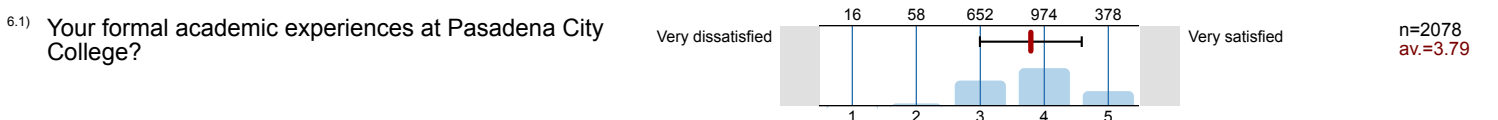


5. Some of Pasadena City College's support services are listed below. For each support service, indicate your satisfaction with that service during Fall 2012. If you did not use the service, mark "Did not use."





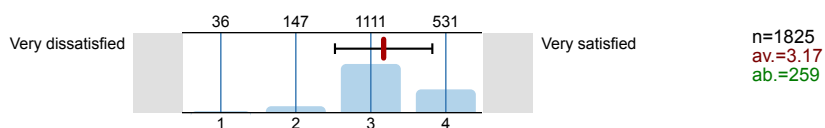
6. How satisfied are you with the overall quality of:



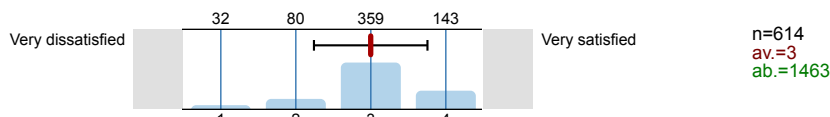


7. How satisfied have you been at Pasadena City College with:

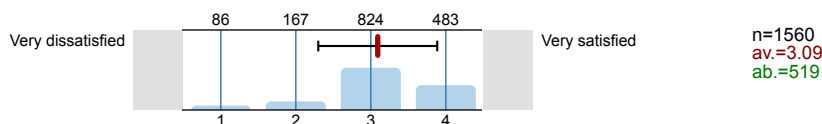
7.1) The quality of courses you have taken in your major or field of study?



7.2) Your opportunity to participate in a Study Abroad program at PCC?

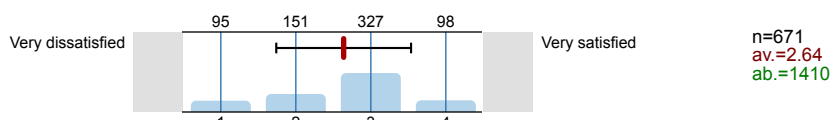


7.3) The orientation program(s) provided when you were a new student at Pasadena City College (e.g., First-Year Experience Program, new student orientation activities, campus service orientations)?

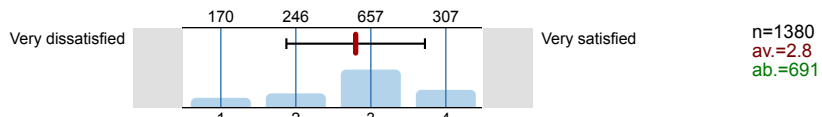


8. The next questions focus on your use of and satisfaction with counseling services. How satisfied have you been this past year with the:

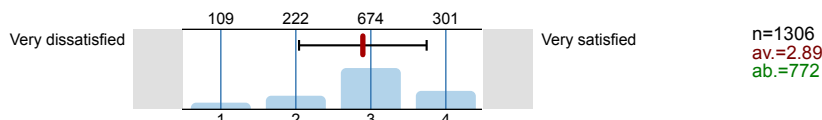
8.1) Counseling experiences available online?



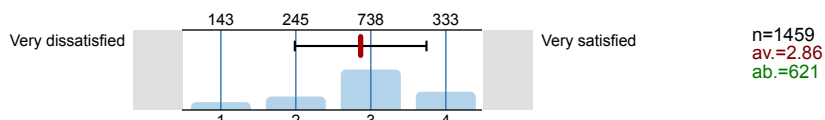
8.2) Accessibility of your academic counselor (e.g., by e-mail, phone, office hours, and/or appointments)?



8.3) Information and/or referrals your counselor provides to help you make informed decisions?

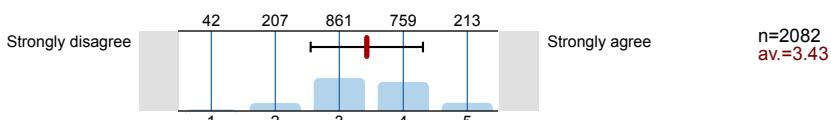


8.4) (Overall quality of your counseling experience?)

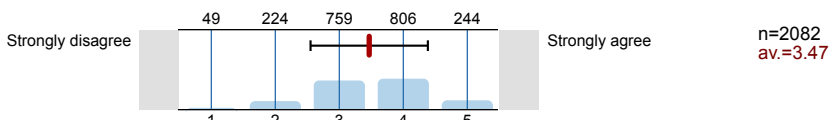


9. Think about your experiences in this course and please indicate how much you agree or disagree with the following statements:

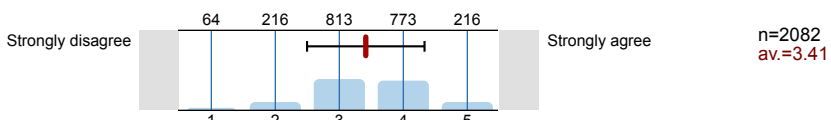
9.1) I feel that students in this course care about each other.



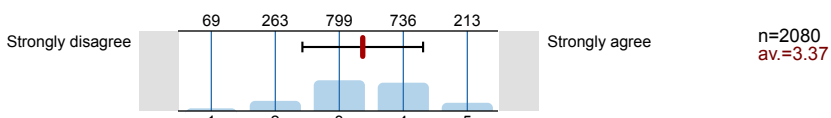
9.2) I feel connected to others in this course.



9.3) I trust others in this course.

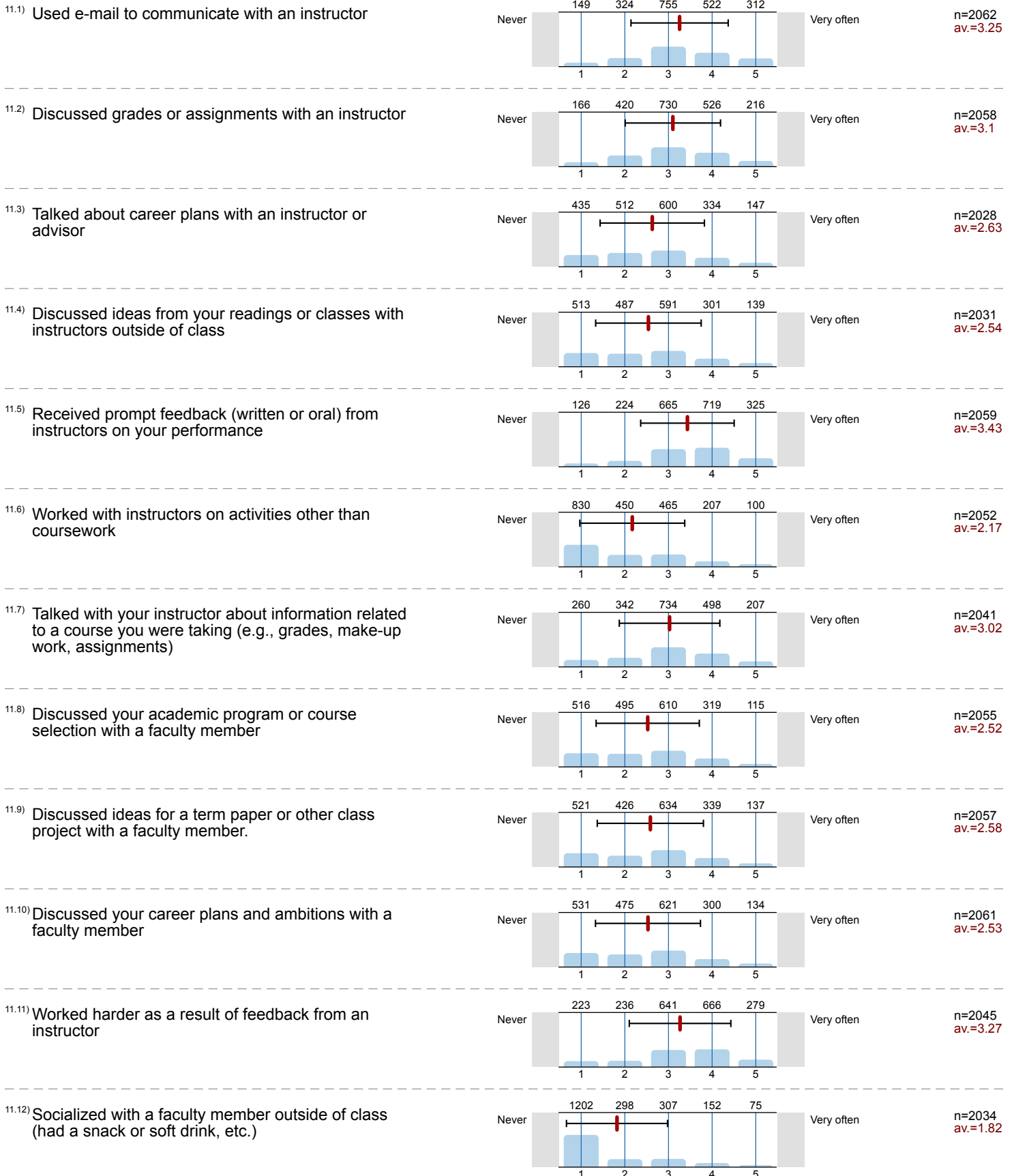


9.4) I feel that I can rely on others in this course.

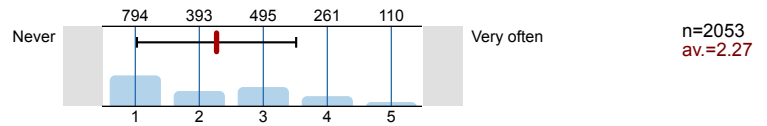




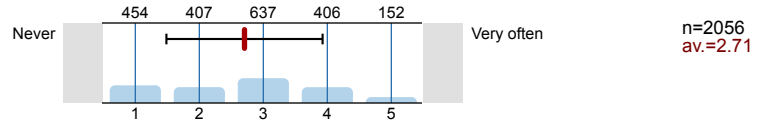
11. In your experience at Pasadena City College during the current school year, about how often have you done each of the following?



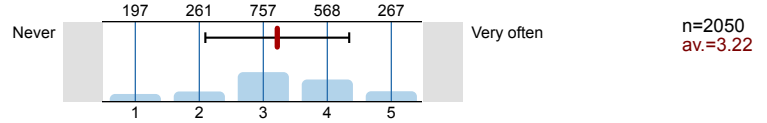
11.13) Participated with other students in a discussion with one or more faculty members outside of class



11.14) Asked your instructor for comments or criticisms about your academic performance

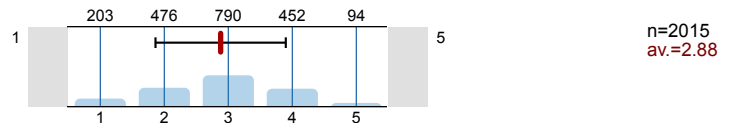


11.15) Worked harder than you thought you could to meet an instructor's expectations and standards



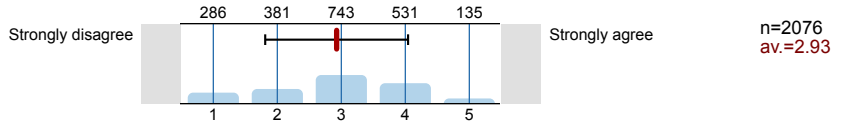
12. Indicate how you see your relationship to the Pasadena City College community at large.

12.1) Put an X in the box to the right associated with the picture that best describes your relationship with the Pasadena City College community at large (S = Self; C = Community at Large).

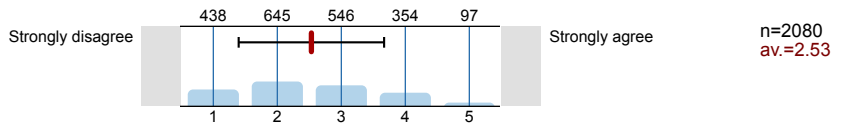


13. Answer these questions regarding the Associated Students of Pasadena City College (ASPCC).

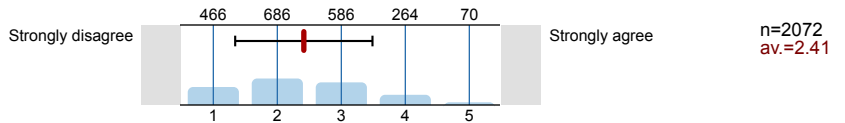
13.1) I am aware of the Associated Students of Pasadena City College.



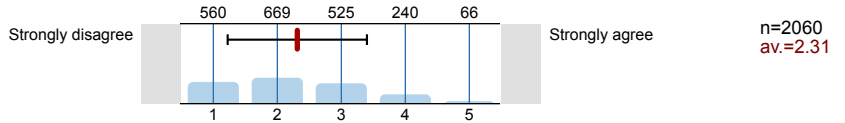
13.2) I know where to find information about ASPCC.



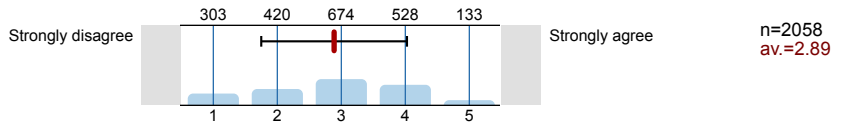
13.3) I am familiar with the services offered to students by ASPCC.



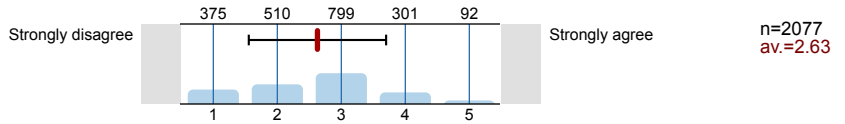
13.4) I have participated in an event, program, or service by ASPCC.



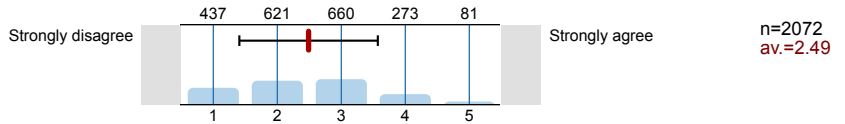
13.5) I am aware of opportunities to get involved on campus (i.e., committees, project groups).



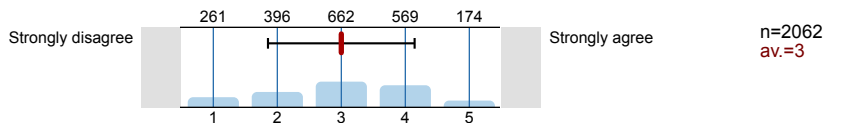
13.6) I am interested in representing and/or serving students through involvement with ASPCC.



13.7) I am aware of the role ASPCC has in campus governance.

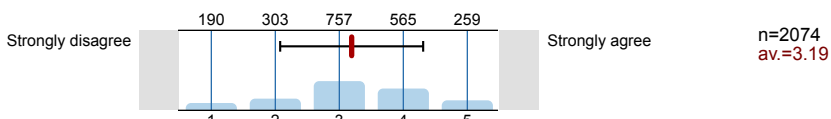


13.8) I know where to find information about PCC clubs, either joining or starting.

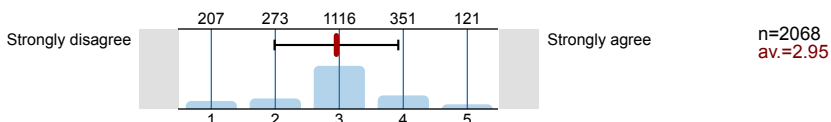




13.9) I am interested in becoming involved with clubs at PCC.

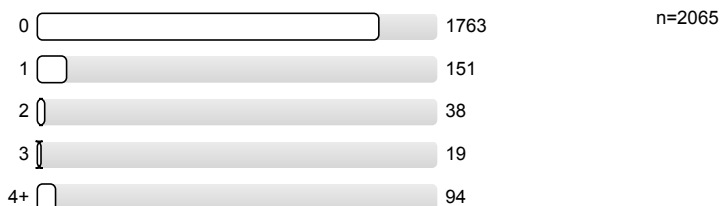


13.10) I believe that ASPCC appropriately represents the students of Pasadena City College.

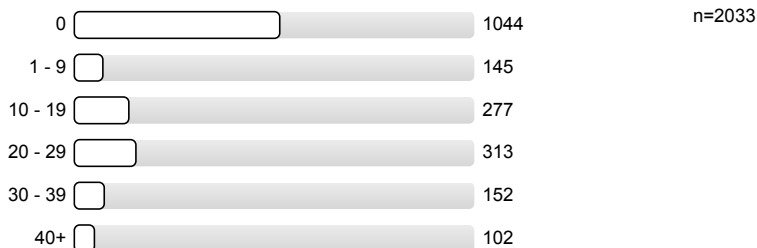


14. Please tell us a little bit about yourself.

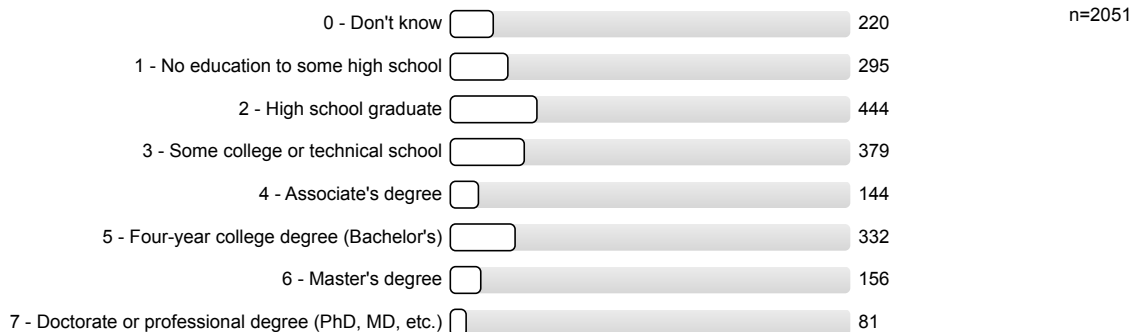
14.1) How many other colleges are you enrolled in for credit this semester?



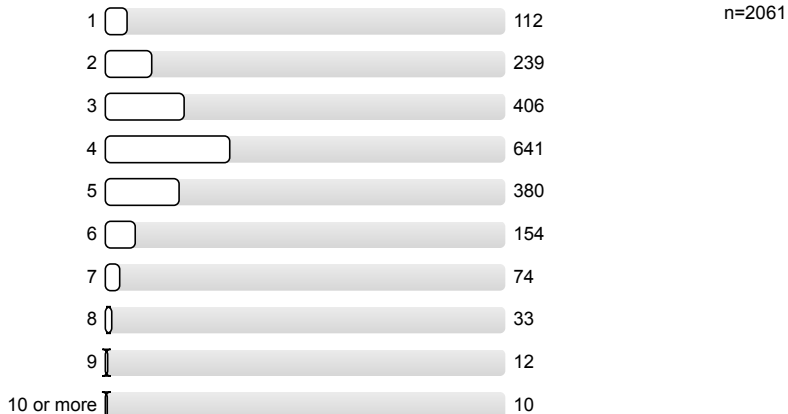
14.2) How many hours per week do you work for wages?



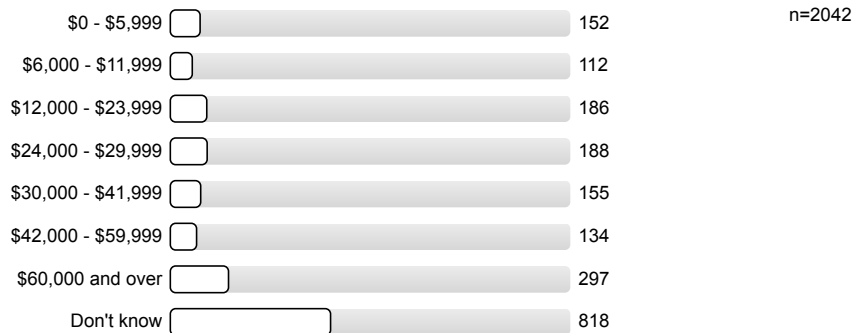
14.3) What is the highest level of education that your parents have obtained? Respond using the parent with the highest level of education.



14.4) How many people live in your family unit (household)?



14.5) What is your estimated family/household income (total combined income for all in your family unit)? This information is used to comply with federal reporting requirements.



14.6) Are you the first member of your immediate family to attend college? (e.g. father, mother, brothers, sisters)



14.7) Have any of your extended family members attended college? (e.g. grandparents, uncles, aunts, cousins)



14.8) Are you Spanish/Hispanic/Latino (include Chicano)?



14.9) If you answered No to the previous question please indicate your race below:

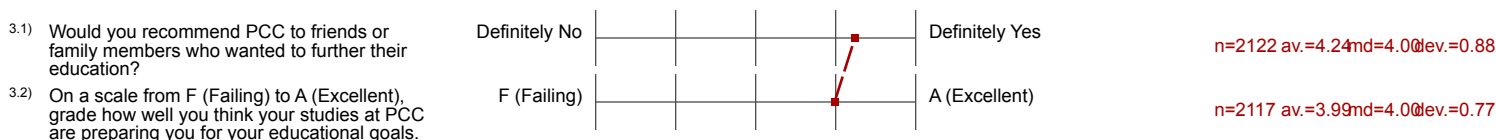


# Profile

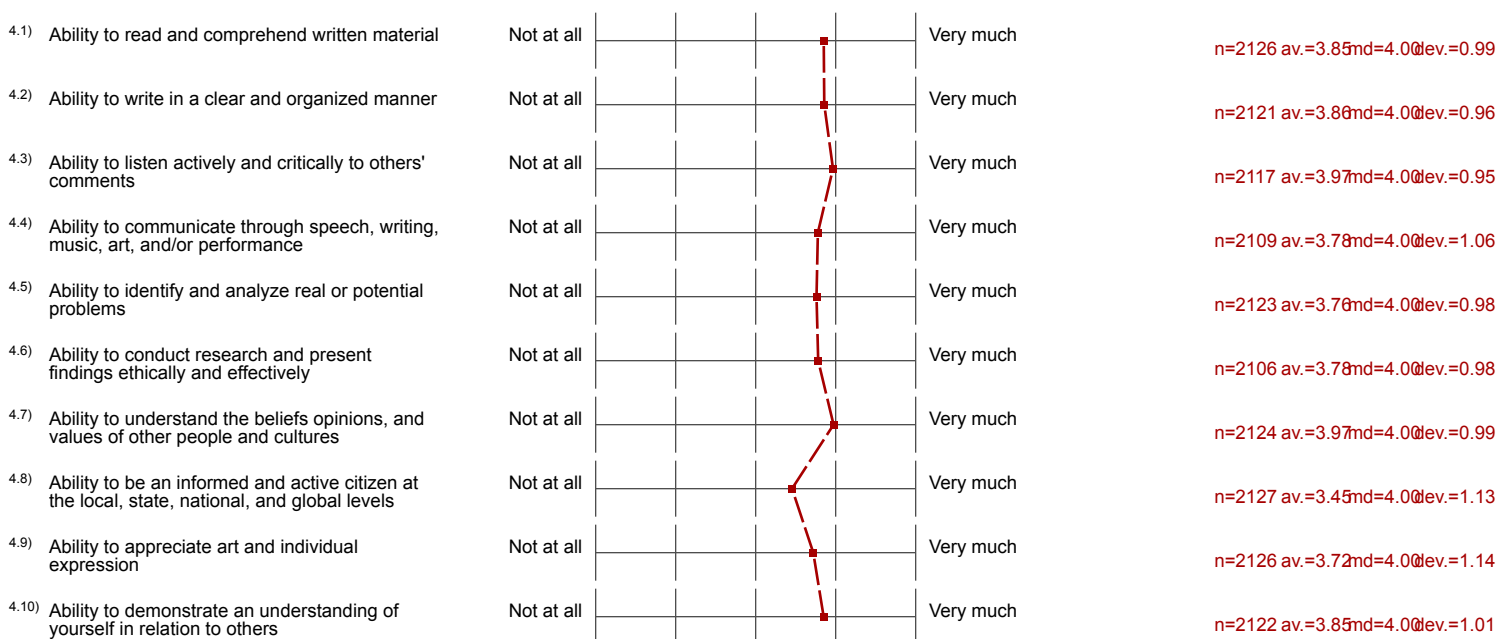
Compilation: Fall '13 Student Survey Overall Report

Values used in the profile line: Mean

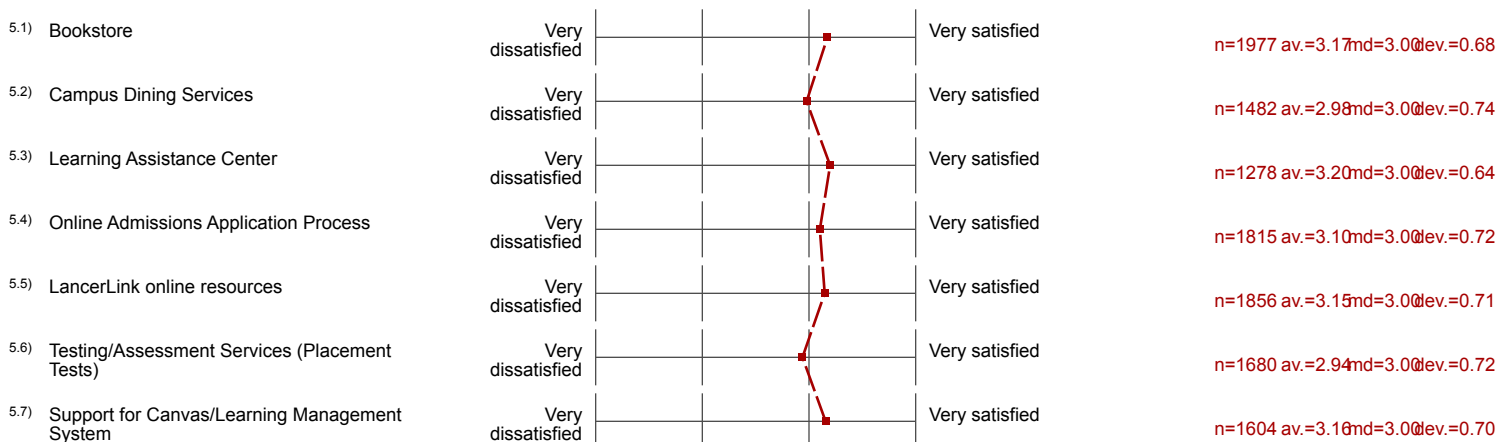
## 3. Overall Satisfaction

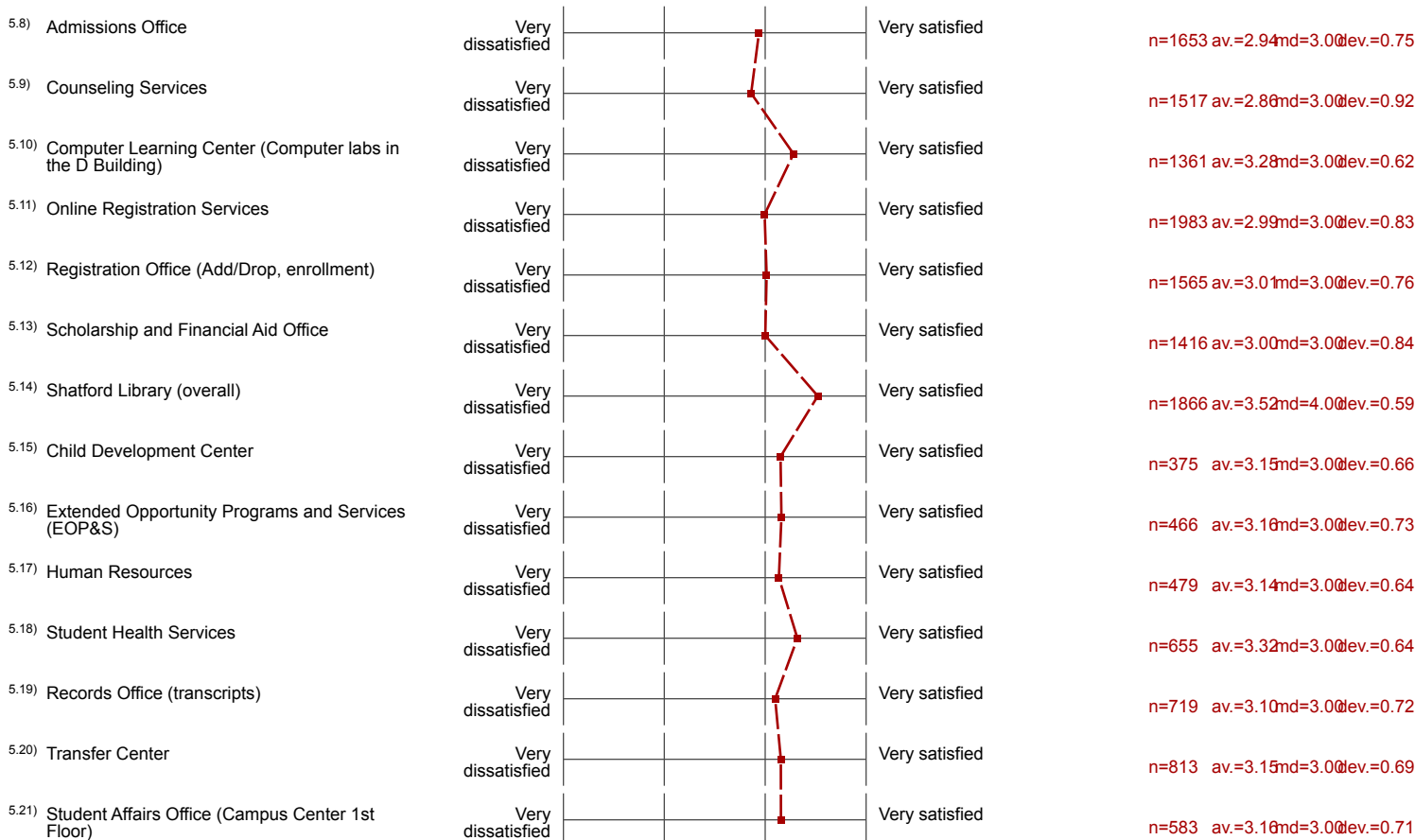


## 4. How much of the following has been improved through your educational experience at PCC?

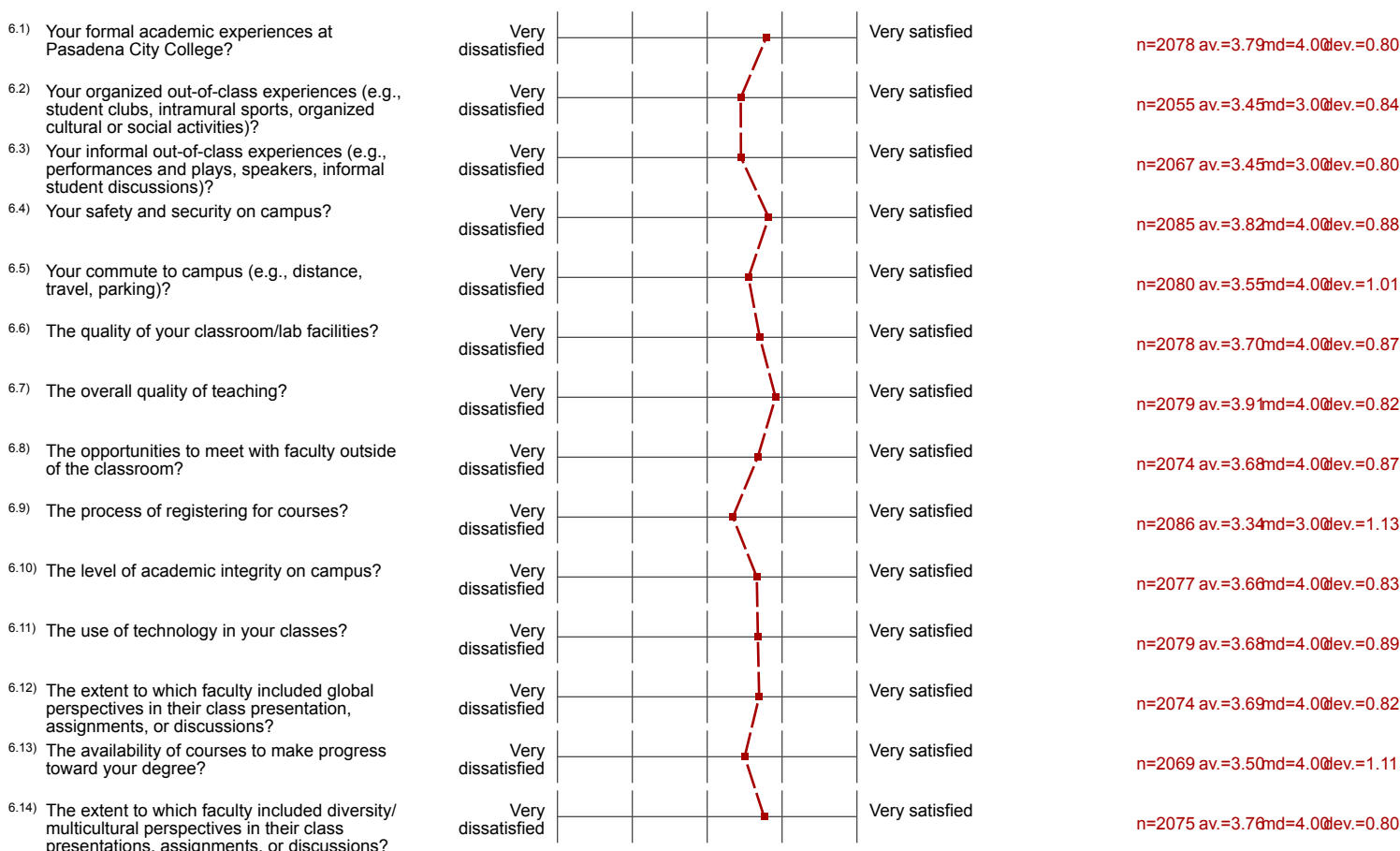


## 5. Some of Pasadena City College's support services are listed below. For each support service, indicate your satisfaction with that service during Fall 2012. If you did not use the service, mark "Did not use."





6. How satisfied are you with the overall quality of:



## 7. How satisfied have you been at Pasadena City College with:

7.1) The quality of courses you have taken in your major or field of study?	Very dissatisfied				Very satisfied	n=1825 av.=3.17md=3.0@lev.=0.65
7.2) Your opportunity to participate in a Study Abroad program at PCC?	Very dissatisfied				Very satisfied	n=614 av.=3.00md=3.0@lev.=0.76
7.3) The orientation program(s) provided when you were a new student at Pasadena City College (e.g., First-Year Experience Program, new	Very dissatisfied				Very satisfied	n=1560 av.=3.09md=3.0@lev.=0.79

## 8. The next questions focus on your use of and satisfaction with counseling services. How satisfied have you been this past year with the:

8.1) Counseling experiences available online?	Very dissatisfied				Very satisfied	n=671 av.=2.64md=3.0@lev.=0.90
8.2) Accessibility of your academic counselor (e.g., by e-mail, phone, office hours, and/or appointments)?	Very dissatisfied				Very satisfied	n=1380 av.=2.80md=3.0@lev.=0.92
8.3) Information and/or referrals your counselor provides to help you make informed decisions?	Very dissatisfied				Very satisfied	n=1306 av.=2.89md=3.0@lev.=0.85
8.4) (Overall quality of your counseling experience?)	Very dissatisfied				Very satisfied	n=1459 av.=2.86md=3.0@lev.=0.88

## 9. Think about your experiences in this course and please indicate how much you agree or disagree with the following statements:

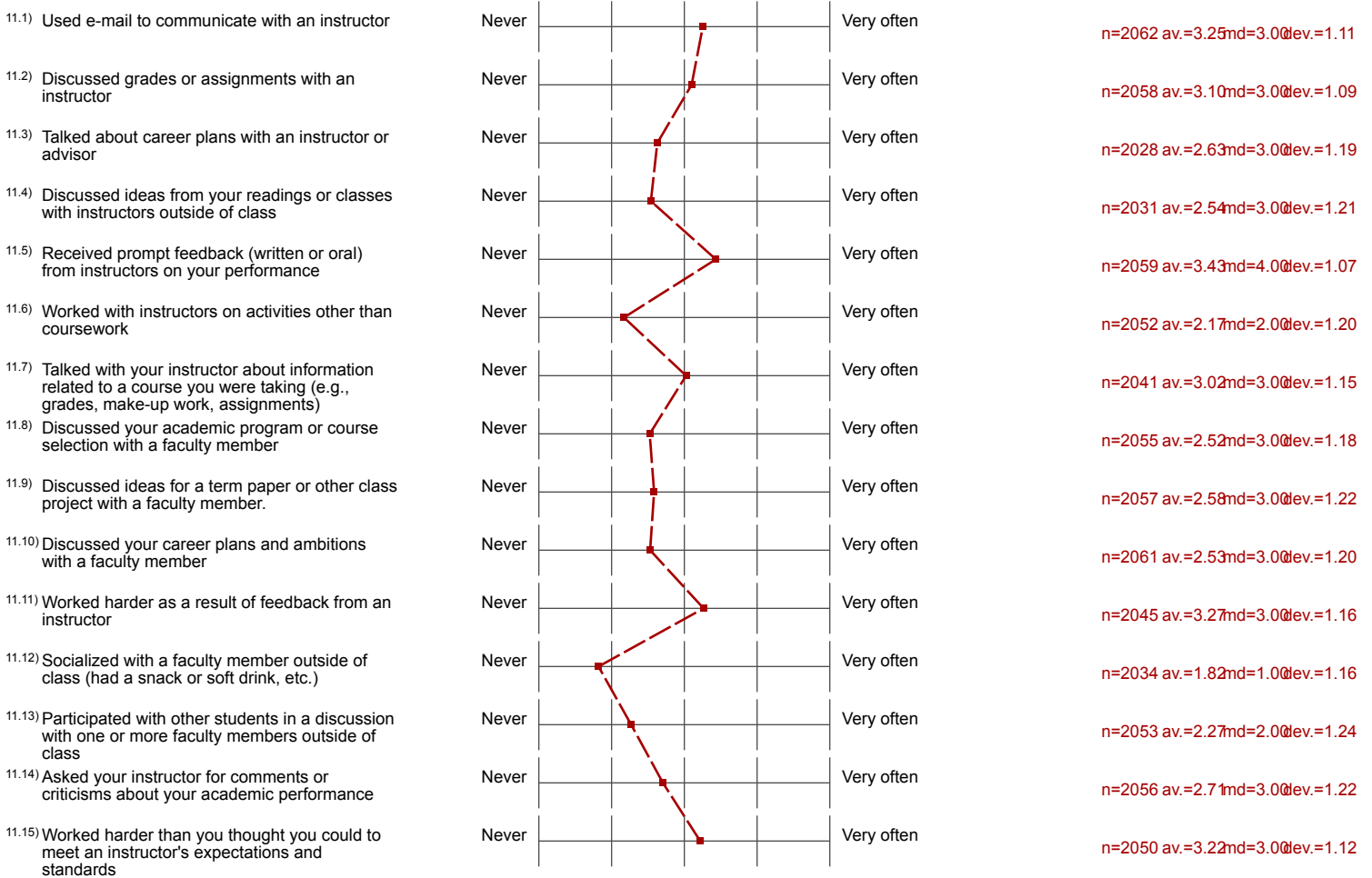
9.1) I feel that students in this course care about each other.	Strongly disagree				Strongly agree	n=2082 av.=3.43md=3.0@lev.=0.88
9.2) I feel connected to others in this course.	Strongly disagree				Strongly agree	n=2082 av.=3.47md=4.0@lev.=0.92
9.3) I trust others in this course.	Strongly disagree				Strongly agree	n=2082 av.=3.41md=3.0@lev.=0.92
9.4) I feel that I can rely on others in this course.	Strongly disagree				Strongly agree	n=2080 av.=3.37md=3.0@lev.=0.94
9.5) I feel confident that others in this course will support me.	Strongly disagree				Strongly agree	n=2078 av.=3.42md=3.0@lev.=0.92
9.6) I feel that I am given ample opportunities to learn in this course.	Strongly disagree				Strongly agree	n=2078 av.=3.80md=4.0@lev.=0.88

## 10. Think about your overall experience at PCC and indicate how much you agree or disagree with the following statements:

10.1) I have friends at this school to whom I can tell anything.	Strongly disagree				Strongly agree	n=2058 av.=3.38md=4.0@lev.=1.19
10.2) I feel that this school satisfies my educational goals.	Strongly disagree				Strongly agree	n=2057 av.=3.71md=4.0@lev.=0.86
10.3) I feel that I matter to other students at this school.	Strongly disagree				Strongly agree	n=2055 av.=3.17md=3.0@lev.=0.96
10.4) I feel that this school gives me ample opportunities to learn.	Strongly disagree				Strongly agree	n=2056 av.=3.82md=4.0@lev.=0.81
10.5) I feel close to others at this school.	Strongly disagree				Strongly agree	n=2053 av.=3.15md=3.0@lev.=1.03
10.6) I feel that this school does not promote a desire to learn.	Strongly disagree				Strongly agree	n=2049 av.=2.31md=2.0@lev.=1.03
10.7) I regularly talk to others at this school about personal matters.	Strongly disagree				Strongly agree	n=2054 av.=2.78md=3.0@lev.=1.12
10.8) I share the educational values of others at this school.	Strongly disagree				Strongly agree	n=2056 av.=3.48md=4.0@lev.=0.88



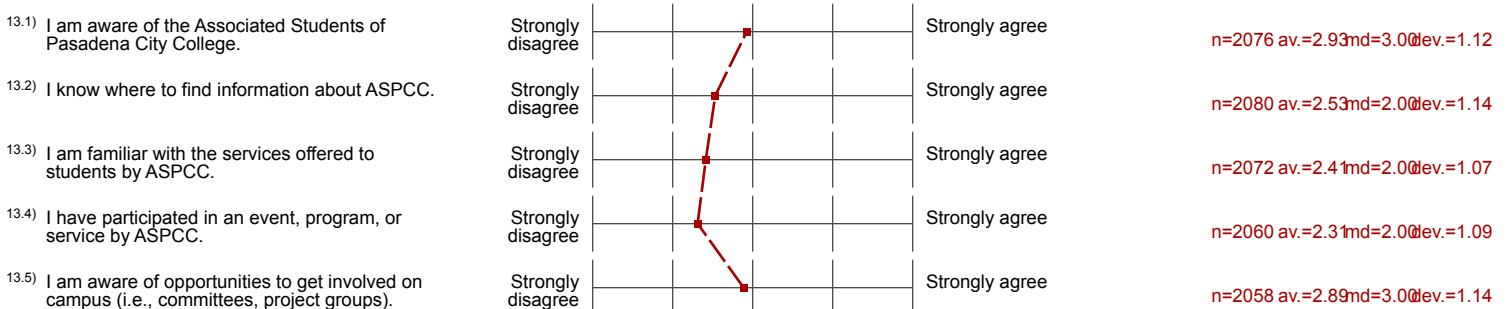
11. In your experience at Pasadena City College during the current school year, about how often have you done each of the following?








12. Indicate how you see your relationship to the Pasadena City College community at large.



13. Answer these questions regarding the Associated Students of Pasadena City College (ASPCC).



13.6) I am interested in representing and/or serving students through involvement with ASPCC.	Strongly disagree		Strongly agree	n=2077 av.=2.63md=3.00dev.=1.07
13.7) I am aware of the role ASPCC has in campus governance.	Strongly disagree		Strongly agree	n=2072 av.=2.49md=2.00dev.=1.08
13.8) I know where to find information about PCC clubs, either joining or starting.	Strongly disagree		Strongly agree	n=2062 av.=3.00md=3.00dev.=1.15
13.9) I am interested in becoming involved with clubs at PCC.	Strongly disagree		Strongly agree	n=2074 av.=3.19md=3.00dev.=1.12
13.10) I believe that ASPCC appropriately represents the students of Pasadena City College.	Strongly disagree		Strongly agree	n=2068 av.=2.95md=3.00dev.=0.97