



International Student Center

HOW TO SIGN-UP FOR REFUND THROUGH BANKMOBILE

PCC has partnered with **BankMobile** to issue refunds to students. For more information on how BankMobile works, visit the [Admissions and Records](#) website.

1. Visit www.refundselection.com

The screenshot shows the BankMobile website. At the top, there's a navigation bar with links: "What is a Refund?", "Who is BankMobile?", and "Already made a choice? Log In". The main heading is "Your money, delivered your way!". Below this, there's a paragraph explaining the partnership. To the right, there are two account options: "Existing Bank Account" (available in 1-2 business days) and "BankMobile VIBE Account" (available same business day¹). Below these, there's a section for "Enter Your Personal Code" with a text input field and a "Get Started" button.

2. Click on **"Need a Code"**. You will be asked to provide your school's name and your PCC email address.

This screenshot shows the "Enter Your Personal Code" section of the BankMobile website. It features a text input field for the personal code, a "Get Started" button, and a link labeled "NEED A CODE?" at the bottom.

Need a Personal Code?

For your security, please provide us with your school name, student ID and the email address you have on file with your school.

The form contains two input fields: "School Name" and "Email Address". Below the "Email Address" field is a blue "CONTINUE" button.

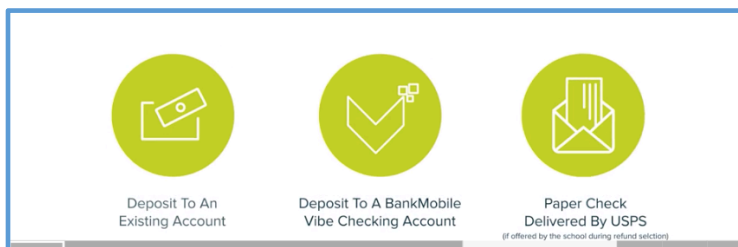
Pasadena City College

PCC Email Address



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3. Check your PCC email address for the access code.
4. Return to www.refundselection.com and enter your personal access code.
5. After you log-in, select how you would like to receive your refund. If you are choosing a paper check, please make sure you update your local address on your LancerPoint account.



Don't know how to update your address on LancerPoint?

- Log in to <https://lancerpoint.pasadena.edu>
- From the "Home" find the "Update my Personal Information"
- Click "Update Addresses and Phone Number"
- Check if your mailing address is correct. If it is not correct or it is not available, please click "Type of Address" and select "Mailing"

A screenshot of the "Type of Address to Insert" form. It features a dropdown menu with "Mailing" selected, a "Submit" button, and a "Type of Address to Insert:" label.

- Enter your most recent mailing address. **Remember to include your apartment number if you live in an apartment or condo complex.** For example, if your address is:

1570 E. Colorado Blvd.
Apartment B-203
Pasadena, CA 91106

Address Line 1: 1570 E. Colorad Blvd.

Address Line 2: Apartment B-203

City: Pasadena



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State: CA

Zip or Postal Code: 91106

Mailing	
Valid From This Date:MM/DD/YYYY	<input type="text"/>
Until This Date:MM/DD/YYYY	<input type="text"/>
Address Line 1:	<input type="text"/>
Address Line 2:	<input type="text"/>
Address Line 3:	<input type="text"/>
City:	<input type="text"/>
State or Province:	<input type="text" value="Not Applicable"/>
ZIP or Postal Code:	<input type="text"/>
County:	<input type="text" value="Not Applicable"/>
Nation:	<input type="text" value="Not Applicable"/>

- Finish by clicking **“Submit”**